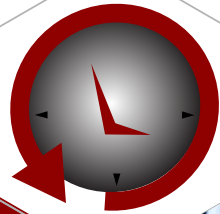




Managed Backup Agreement

PROGRAM OVERVIEW

MBA provides a managed backup solution that is a key component in any disaster recovery plan as a protection against hardware failure, virus attack, deletion, theft or environmental disaster. All data is backed up first to a local disk sub system and optionally to an off-site storage facility for safekeeping of critical data.



MBA BASIC

Eliminates the hassle of managing your own backup systems...

- Network Appliance to hold the contents of the data backup
- Removable drives to rotate off site for disaster recovery protection
- Software to manage Complete System Snapshot of data contained on the File Server including system state, applications and databases.
- AOS Watches, Manages and Remediate all Backup Issues
- Unlimited Phone Support
- Unlimited instances of file restore upon request
- Simultaneous copy to removable media for off-site backup
- **Optional MBA Real-Time data replication to offsite data center**

MBA PLUS

Quickly restore a failed server to a server class network appliance

- Server Class Network Appliance to hold contents of the data backup
- Software to manage Complete System Snapshot of data contained on the File Server including system state, applications and databases.
- AOS Watches, Manages and Remediate all Backup Issues
- Unlimited Phone Support
- Unlimited instances of file restore upon request
- Complete Disaster recovery for catastrophic hardware failure
- Rapid Response Virtualization of failed server locally on the Network Appliance
- Optional Removable drives to rotate off site for disaster recovery protection
- **Optional MBA Real-Time data replication to offsite data center**