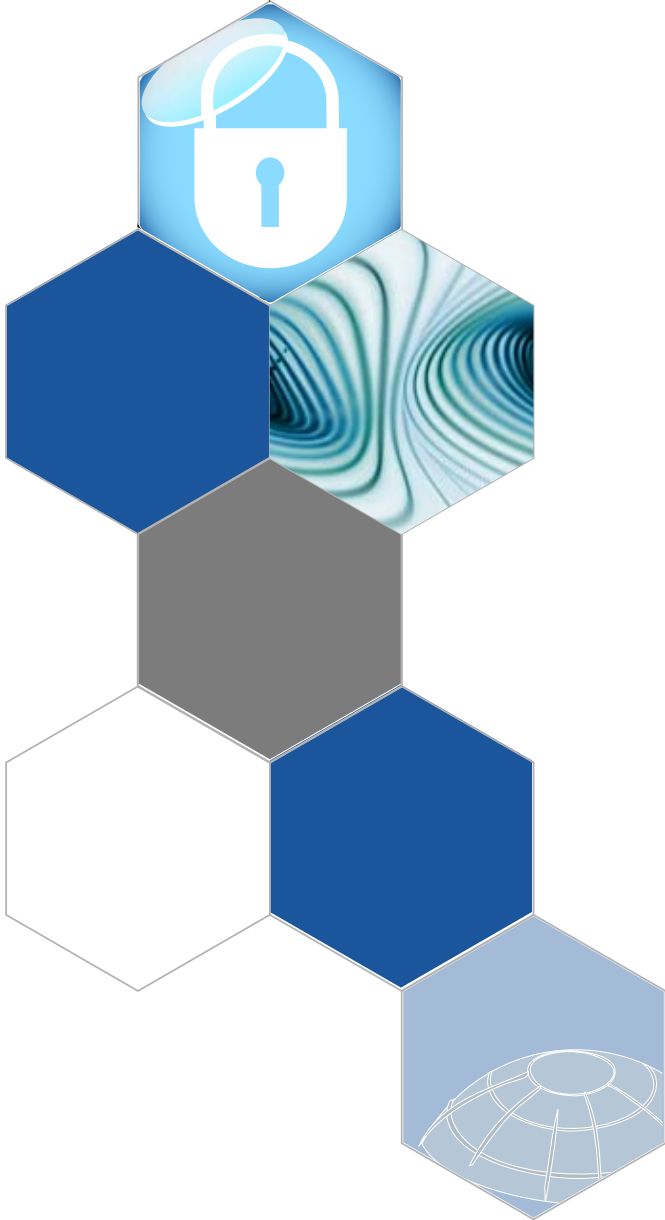




## PROGRAM OVERVIEW

Managing network security is a necessary but often overwhelming task for many organizations, especially with new and unexpected threats appearing every day. Sonicwall Global Management Solutions allows AOS to provide a broad array of data collection, archiving and reporting from the firewalls we remotely manage and maintain.



## SGMS BASIC

- Automatic Firmware Update with Sonicwall
- Configuration BackUp to AOS Data Center
- Extend Manufacturer Warranty to Include Telephone Support with Sonicwall
- Next Business Day Hardware Replacement
- Maintain Inventory of all Sonicwall Service Subscriptions and Coordinate License Renewals

All Support calls to AOS Remote Engineering, On-Site Service or Configuration Changes will be Billable at the Appropriate Engineering Rates.

## SGMS PLUS

- All the above features of SGMS Basic
- Virus Identification, Prevention and Remediation Consulting
- Sys Log Collection & Retention (180 Days)
- Report Interpretation upon Request
- One Weekly Summary Report (Bandwidth Summary, User Based Activity, Threat Protection Summary, Circuit Availability) Emailed and Archived
- Unlimited Remote Firewall Changes

All On Site Support visits, and On Site Configuration changes will be billed at the appropriate Engineering Rates. Remote Assistance is part of the PLUS agreement.